

Hopton C of E Primary Academy



Parent Code of Conduct

Date Written: September 2026

Date of Review: September 2027

Adopted by: LAC

Chair of Governors: Sarah Almond and Peter Cox

Head of School: Jo Whiting

Hopton C of E Primary Academy is a nurturing, family community. We believe pupils learn best in a supportive environment based on respect and trust and underpinned by an effective partnership between parents, staff and the school community. High standards of behaviour are expected by pupils and staff are expected to act professionally at all times. The positive support of parents and carers is needed and highly valued by the school.

This 'Code of Conduct' has been approved by our governing committee. It sets out both expected conduct from parents and carers alongside conduct which will not be tolerated.

This code complements the school's 'Complaints Policy' and 'Procedures for Dealing with Allegations of Abuse against Teachers, Other Staff and Volunteers' which are designed to handle parental and staff concerns or complaints in a sensitive and mutually supportive manner.

Expectations

We **expect** parents and carers (and, where appropriate, visitors) to:

- Respect the ethos and values of the school
- Work together with school staff for the benefit of their children
- Treat all members of the school community with respect
- Use appropriate language and behaviour
- Resolve any issues by approaching the school
- Promote good behaviour of your own children, especially in public where it could lead to aggressive or unsafe behaviour

The school **will not** tolerate parents, carers or visitors showing the following:

- Disruptive or inappropriate behaviour which interferes or threatens to interfere with any of the school's activities anywhere on the school premises
- Approaching another parent or child to discuss or chastise them because of an issue in school – please talk to a member of staff to resolve problems
- Using loud or offensive language
- Displaying temper including shouting at staff members or other parents
- Threatening, in any way, a member of school staff, a visitor, a fellow parent or a child
- Using physical or verbal aggression towards another adult or child, including physical punishment of your child on school premises
- Defamatory, offensive or derogatory comments regarding the school or any of the pupils, parents, carers or staff at the school on social media
- Damaging or destroying school property
- Vaping, smoking, taking illegal drugs or consuming alcohol on school premises (alcohol may be consumed during authorised events)
- Taking photographs with phones or other devices on school premises without permission from the school
- Sending abusive or threatening emails, texts, voicemails or other written, video or audio communications to anyone within the school community

If issues are not resolved in a reasonable manner, the school may need to ban parents, carers or visitors from entering the school grounds. In extreme cases, we may need to involve the police.

We trust that parents, carers and visitors will assist our school with the implementation of this policy and we thank you for your continuing support of the school. Parents and carers must ensure they make all people responsible for collecting their children aware of this policy.